

Terms and conditions of service execution

1. All orders are subject to these terms and conditions, exclusion of the general terms of the customer.
2. Our offers are not binding. The agreement comes into effect only after written confirmation from us, or from the time when scripts are started.
Unless otherwise agreed, our prices are for the services provided in Belgium, costs of transport and VAT Included.
We can adjust our prices at any time, even after the start of the Convention, in case of change in services before or during execution of services
3. We are engaged to professional secrecy in the tasks asked to us.
4. We strive to do the best we can do for our customers in the execution of the tasks asked to us. But we cannot be responsible for misstatement due to incorrect information transmitted to us by the customer or a third party.
5. In execution of our work and our services, we are only linked to an obligation of capability, and not results.
6. We aren't taking any responsibilities for any delay or missing due to a case of major force. Are regarded as major force, the following: illness / hospitalization, power failure, failure of one or more machines etc.
7. The monitor who's working for "**Segway Hainaut**" will be free to exclude anyone who's presenting signs of a state under the influence of any substances or abnormal behavior considered as well. he can unilaterally terminate the activity if he considers that this presents a real danger, the entire execution of services stay however due entirely.
8. Our invoices are payable within eight days after their date of issue. If the amount of any invoice is not paid in full in time is increased, automatically and without notice, a sum equal to 15% of the outstanding amount, with a minimum of 50 euros. The amount so increased, automatically and without notice, productive interest calculated at the rate of 1.5% per month. Each started month will be considered a full month. In case of non-payment of bills when due, we reserve the right to suspend services until cleared of all past due accounts.
9. If, within eight days following the sending of a letter of formal notice, the customer has failed to pay all amounts due in principal, interest, fees and taxes, we reserve the right to proceed to resolve the agreement by written notice. All without prejudice to the company's right to claim reimbursement of costs and compensation for the damage.
10. Acceptance of the contract commits the customer's responsibility for all damage caused to our segways by himself and by his own customers as well to a third parties as long as the services are started. The amount of compensation will be estimated by the repair center located in the Netherlands or any other center approved by "@SEGWAY INC. ". The customer will pay all of the costs of these repairs in addition to the amount of the repair bills.
11. The client will take care to be covered with an insurance company authorized to cover any damage or personal injury that may be caused to himself or to his customers or third parties. The customer shall be the only responsible for accidents and acquit "**Segway Hainaut**" and his monitor from any responsibilities.
12. Any cancellation by the customer of the order must be in writing. The cancellation will have no effect as long as it is not accepted by us and in this case the customer will be in charge of the administrative costs of cancellation up to 30% of the amount of the order with a minimum of 250 euros.
13. Some of our services may be the subject of a billing followed by an additional billing based on the services really provided.
14. Any modification of those terms and conditions are subject to our express written agreement as well.
15. Any question or conflict concerning the conclusion, validity, interpretation or execution of those terms and conditions or agreements between the company and the customer is governed by Belgian law to the exclusion of private international law integrated into Belgian law and it is the exclusive competence of the tribunal firm's siege.



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